

GEETA MENON

Abraham Krasnoff Professor of Global Business & Professor of Marketing
Leonard N. Stern School of Business, New York University
40 West 4th Street, Suite 808, New York, NY 10012

E-mail: gmenon@stern.nyu.edu

Website: <http://www.stern.nyu.edu/faculty/bio/geeta-menon>

EDUCATION

- Ph.D. in Business Administration (minor, Social Psychology), University of Illinois at Urbana-Champaign, 1991
 - M.A. in Economics, Madras Christian College, Madras University, India, 1983
 - B.A. in Economics, Stella Maris College, Madras University, India, 1981
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PROFESSIONAL EXPERIENCE

- Leonard N. Stern School of Business, New York University:
 - Chair, Marketing Department, Sept 2023-present
 - Abraham Krasnoff Professor of Global Business, 2010-present
 - Professor of Marketing, 2004-present (on leave 2008-10)
 - Dean, Undergraduate College, 2011-19 (reporting directly to the President of NYU)
 - Chair, Marketing Department, Jan 2004-Sept 2008
 - Associate Professor of Marketing (tenured), 1998-04
 - Assistant Professor of Marketing, 1990-98
 - Indian Institute of Management, Kozhikode: Visiting Scholar, Feb 2023
 - The Wharton School, University of Pennsylvania: Laura and John J. Pomerantz Professor of Marketing, 2008-10
 - Indian School of Business, Hyderabad: Visiting Professor, Nov-Dec 2009, Feb-Mar 2011
 - Stanford University: Visiting Scholar, Marketing Department, Graduate School of Business, Fall 2000
 - Indian Institute of Management, Bangalore: Visiting Scholar, Spring and Summer, 2000
 - University of Illinois at Urbana-Champaign, Instructor (as a Ph.D. student), Department of Business Administration, 1988-90
 - Indian Market Research Bureau:
 - Senior/Research Executive, IMRB-Delhi, 1984-86
 - Research Executive, IMRB-Bombay, 1983-84
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HONORS & AWARDS

- American Marketing Association (AMA) CBSIG Lifetime Achievement Award, 2022
- President (elected), Society for Consumer Psychology, 2021
- Haring Legacy Distinguished Speaker for the 50th Haring Symposium, Kelley School of Business, Indiana University, April 17, 2020
- Abraham L. Gitlow Award for transformative leadership and innovation in business education for undergraduates, May 24, 2019

- NYU Stern Faculty Leadership Award in recognition of exceptional leadership through service, May 15, 2019
- Inaugural Dean Geeta Menon award for outstanding engagement in and contribution to the Stern Program for Undergraduate Research, May 9, 2019
[This award was created by the NYU Stern Undergraduate College in my honor]
- Named by [Headlines of Today](#) as “5 Indian women who are shining at the global level,” Feb 11, 2019
- Named by [The Indian Panorama](#) as a significant achiever among Indians in the US, Feb 17, 2017
- Named by [The Economic Times](#) as one of the 20 most influential Global Indian Women in business and the arts, Jan 4, 2015
- Kerala Center Award for outstanding achievement in education, Dec 2, 2012
- Beta Gamma Sigma honorary membership in recognition of high scholastic achievement in business education, May 2012
- Distinguished Alumna, Madras Christian College, Jan 7, 2012
- Abraham Krasnoff Professor of Global Business (endowed chair), 2010-present
- President (elected), Association for Consumer Research, 2010
- Invited Doctoral Consortium Faculty:
 - Association for Consumer Research (ACR): 2002, 2004, 2006, 2009, 2010, 2013
 - American Marketing Association (AMA) Sheth Consortium: 2003, 2005, 2007, 2010, 2012, 2015, 2018, 2019, 2020, 2021
 - Society for Consumer Psychology (SCP): 2010, 2013, 2016, 2022
- Laura and John J. Pomerantz Professor of Marketing (endowed chair), the Wharton School, University of Pennsylvania, 2008-10
- Harold MacDowell Faculty Research Fellow, Leonard N. Stern School of Business, New York University, 2001-04; 2004-07
- Treasurer (elected), Association for Consumer Research, 2006
- Co-chair (with Akshay Rao), Association for Consumer Research annual conference, 2004, Portland, Oregon
- NYU Leonard N. Stern School Competitive Summer Research Grants: 1997, 2000, 2001
- Citibank Award for Excellence in Teaching, Leonard N. Stern School of Business, New York University, 1995
- Finalist, Robert Ferber Award (for article in the *Journal of Consumer Research* based on a dissertation), 1994
- Honorable Mention, AMA Doctoral Dissertation Competition, 1991
- Named in the “List of Teachers Ranked as Excellent by Students,” University of Illinois, 1990
- Albert Haring Symposium representative, University of Illinois, 1989
- Walter H. Stellner Fellowship in Marketing, University of Illinois, 1988-90
- College 1st rank, Madras Christian College, 1983
- Merit Scholar, University of Madras, 1981-83
- University rank in Economics, University of Madras, 1981
- College 1st rank, Stella Maris College, 1981
- Annual College Proficiency Awards in Economics, 1979, 1981-83

RESEARCH

A. RESEARCH INTERESTS

- Consumer psychology and decision making
- Survey methodology and questionnaire design
- Branding and marketing strategy
- Contextual influences on consumer judgments
- The role of emotions in decision making
- Communication of health information and perceptions of risk

B. PUBLICATIONS

Assael, Henry, C. Samuel Craig, Tulin Erdem, Geeta Menon, and Priya Raghurir (2021), "History of the Marketing Department and Its Doctoral Program – 1900 to 2021," *Customer Needs and Solutions*, 8, 102-104.

Raghurir, Priya, Geeta Menon, and Amy Ling (2021), "Web Wizard or Internet Addict? The Effects of Contextual Cues in Assessing Addiction," *Journal of the Association for Consumer Research*, Volume 6, Issue 3, 362-376.

Menon, Geeta and Tina L. Kiesler (July 31, 2020), "[When a Brand Stands up for Racial Justice, Do People Buy It?](#)" *Harvard Business Review*, digital article.

Menon, Geeta and Ellie J. Kyung (June 9, 2020), "[When More Information Leads to More Uncertainty](#)," *Harvard Business Review*, digital lead article.

Bhattacharjee, Amit, Jonah Berger and Geeta Menon (2014), "When Identity Marketing Backfires: Consumer Agency in Identity Expression," *Journal of Consumer Research*, 41 (Aug), 294-309.

Kyung, Ellie, Geeta Menon and Yaacov Trope (2014), "Construal Level and Temporal Judgments of the Past: The Moderating Role of Knowledge," *Psychonomic Bulletin & Review*, 21, 734–739.

Agrawal, Nidhi and Geeta Menon (2011), "Perceptions of Health Risks," in *Consumer Insights: Findings from Behavioral Research*, Alba, Joe, editor, Marketing Science Institute, 125-126.

Bülbül, Cenk and Geeta Menon (2010), "The Power of Emotional Appeals in Advertising: Influence of Concrete versus Abstract Affect on Time-Dependent Decisions," *Journal of Advertising Research*, Jun, 169-180.

Kyung, Ellie, Geeta Menon and Yaacov Trope (2010), "Reconstruction of Things Past: Why Do Some Memories Seem So Close and Others So Far Away?" *Journal of Experimental Social Psychology* 46, 217-220.

Menon, Geeta, Ellie Kyung and Nidhi Agrawal (2009), "Biases in Social Comparisons: Optimism or Pessimism?" *Organizational Behavior and Human Decision Processes*, 108 (1), 39-52.

- Menon, Geeta, Priya Raghurir and Nidhi Agrawal (2007), "Health Risk Perceptions and Consumer Psychology," in *The Handbook of Consumer Psychology*, Curtis Haugtvedt, Paul Herr and Frank Kardes, eds., Lawrence Erlbaum and Associates, 981-1010.
- Thomas, Manoj and Geeta Menon (2007), "When Internal Reference Prices and Price Expectations Diverge: The Role of Confidence," *Journal of Marketing Research*, 44 (Aug), 401-409.
- Agrawal, Nidhi, Geeta Menon and Jennifer Aaker (2007), "Getting Emotional about Health," *Journal of Marketing Research*, 44 (Feb), 100-113.
- Ramanathan, Suresh and Geeta Menon (2006), "Time-Varying Effects of Chronic Hedonic Goals on Impulsive Behavior," *Journal of Marketing Research*, 43 (Nov), 628-641.
- Raghurir, Priya and Geeta Menon (2005), "Depressed or Just Blue? The Persuasive Effects of a Self-Diagnosis Inventory," *Journal of Applied Social Psychology*, 35 (12), 2535-2559.
- Raghurir, Priya and Geeta Menon (2005), "When and Why is Ease of Retrieval Informative?" *Memory & Cognition*, 33 (Jul) 5, 821-832.
- Chandran, Sucharita and Geeta Menon (2004), "When a Day Means More Than a Year: Effects of Temporal Framing on Judgments of Health Risk," *Journal of Consumer Research*, 31 (Sep), 375-389.
- Yorkston, Eric A. and Geeta Menon (2004), "A Sound Idea: Phonetic Effects of Brand Names on Consumer Judgments," *Journal of Consumer Research*, 31 (Jun), 43-51.
- Menon, Geeta (2004), "Accessibility, Diagnosticity and the Lynch Vision," in *16th Paul D. Converse Symposium*, Abbie Griffin, ed., American Marketing Association, 134-141.
- Menon, Geeta and Priya Raghurir (2003), "Ease-of-Retrieval as an Automatic Input in Judgments: A Mere-Accessibility Framework?" *Journal of Consumer Research*, 30 (Sep), 230-243.
- Fitzsimons, Gavan, Wesley J. Hutchinson, Patti Williams, Joseph W. Alba, Tanya L. Chartrand, Joel Huber, Frank R. Kardes, Geeta Menon, Priya Raghurir, J. Edward Russo, Baba Shiv, Nader T. Tavasolli (2002), "Non-Conscious Influences on Consumer Choice," *Marketing Letters*, 13 (Aug), 269-279.
- Menon, Geeta, Lauren Block and Suresh Ramanathan (2002), "We're at as Much Risk as We're Led to Believe: Effects of Message Cues On Judgments of Health Risk," *Journal of Consumer Research*, 28 (Mar), 533-549.
- Raghurir, Priya and Geeta Menon (2001), "Framing Effects in Risk Perceptions of AIDS," *Marketing Letters*, 12 (May), 145-156.
- Menon, Geeta and Eric A. Yorkston (2000), "The Use of Memory and Contextual Cues in the Formation of Behavioral Frequency Judgments," in *The Science of Self-Reports: Implications for Research and Practice*, Arthur Stone et al., eds., Lawrence Erlbaum Associates, Inc., 63-79.

- Raghubir, Priya and Geeta Menon (1998), "AIDS and Me, Never the Twain Shall Meet: The Effects of Information Accessibility on Judgments of Risk and Advertising Effectiveness," *Journal of Consumer Research*, 25 (Jun), 52-63.
- Menon, Geeta and Gita Venkataramani Johar (1997), "Antecedents of Positivity Effects in Social versus Nonsocial Judgments," *Journal of Consumer Psychology*, 6 (4), 313-337.
- Menon, Geeta, Priya Raghubir and Norbert Schwarz (1997), "How Much Will I Spend? Factors Affecting Consumers' Estimates of Future Expenses," *Journal of Consumer Psychology*, 6 (2), 141-164.
- Menon, Geeta (1997), "Are the Parts Better than the Whole? The Effects of Decompositional Questions on Judgments of Frequent Behaviors," *Journal of Marketing Research*, 32 (Aug), 335-346.
- Raghubir, Priya and Geeta Menon (1996), "Asking Sensitive Questions: The Effects of Type of Referent and Frequency Wording in Counterbiasing Method," *Psychology and Marketing*, 13 (Oct), 1-20.
- Menon, Geeta, Priya Raghubir and Norbert Schwarz (1995), "Behavioral Frequency Judgments: An Accessibility-Diagnosticity Framework," *Journal of Consumer Research*, 22 (Sep), 212-228.
- Menon, Geeta, Barbara Bickart, Seymour Sudman and Johnny Blair (1995), "How Well Do You Know Your Partner? Strategies for Formulating Proxy-Reports and Their Effects on Convergence to Self-Reports," *Journal of Marketing Research*, 22 (Feb), 75-84.
- Bickart, Barbara, Geeta Menon, Norbert Schwarz and Johnny Blair (1994), "The Use of Anchoring Strategies in the Construction of Proxy Reports of Attitudes," *International Journal of Public Opinion Research*, 6 (4), 375-379.
- Menon, Geeta (1993), "The Effects of Accessibility of Information in Memory on Judgments of Behavioral Frequencies," *Journal of Consumer Research*, 20 (Dec), 431-440.
- Menon, Geeta (1994), "Judgments of Behavioral Frequencies: Memory Search and Retrieval Strategies," in *Autobiographical Memory and the Validity of Retrospective Reports*, Norbert Schwarz and Seymour Sudman, eds., Springer-Verlag, 161-172.
- Sudman, Seymour, Barbara A. Bickart, Johnny Blair and Geeta Menon (1994), "The Effect of Level of Participation on Reports of Behavior and Attitudes by Proxy Reporters," in *Autobiographical Memory and the Validity of Retrospective Reports*, Norbert Schwarz and Seymour Sudman, eds., Springer-Verlag, 251-265.
- Blair, Johnny, Geeta Menon and Barbara A. Bickart (1991), "Measurement Effects in Self versus Proxy Responses to Survey Questions: An Information Processing Perspective," in *Measurement Errors in Surveys*, Paul B. Beimer, Robert M. Groves, Lars E. Lyberg, Nancy A. Mathiowetz, Seymour Sudman and Gosta Forsman, eds., John Wiley Press, 145-166.

B. EDITED VOLUME

Menon, Geeta and Akshay Rao (2005), *Advances in Consumer Research*, Volume XXXII, Duluth, MN: Association for Consumer Research.

C. BOOK REVIEW

Menon, Geeta (2006), "Asking Questions," by Norman Bradburn, Seymour Sudman and Brian Wansink, 2004, John Wiley and Sons, Inc., CA: San Francisco, *Journal of Marketing Research*, 43 (Nov), 703-704.

D. SELECTED CONFERENCE PROCEEDINGS

Menon, Geeta (2010), "Navigating the PhD Waters: The Role of Advisors," Presidential Address, Association for Consumer Research.

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2007), "Reconstructing History: Construing Past Events to Influence Judgments of Recency and Culpability," *Advances in Consumer Research*, Vol. XXXV, 150-151.

Ramanathan, Suresh and Geeta Menon (2002), "Revise and Resubmit: Biases in Perception of Health Risk," *Advances in Consumer Research*, Vol. XXIX, 182.

Sen, Sankar and Geeta Menon (1998), "The Impressionable Self: Micro and Macro Social Influences on Consumer Judgments," *Advances in Consumer Research*, Vol. XXV, 10-11.

Menon, Geeta and Michaela Wanke (1998), "Accessibility Revisited: When and How it is Diagnostic for Consumer Judgments," *Advances in Consumer Research*, Vol. XXV, 264-265.

Johar, Gita V. and Geeta Menon (1996), "When You're Happy and You Know It...: Self-Referencing, Memory, and Affect," *Advances in Consumer Research*, Vol. XXIII, 80.

Menon, Geeta and Vicki G. Morwitz (1994), "Biases in Social Comparison: If You are One in a Million, There are 4,000 People Just Like You," *Advances in Consumer Research*, Vol. XXI, 379.

Menon, Geeta and Gita Johar (1993), "Yes, I Remember it Well...: The Role of Autobiographical Memory in Consumer Information Processing," *Advances in Consumer Research*, Vol. XX, 108.

Bickart, Barbara A., Geeta Menon, Seymour Sudman and Johnny Blair (1992), "Context Effects in Proxy Judgments," *Advances in Consumer Research*, Vol. XIX, 64-71.

Bickart, Barbara A., Geeta Menon, Seymour Sudman and Johnny Blair (1991), "An Experimental Study of the Effects of Level of Participation on Proxy Reports of Vacation Planning," in *The Proceedings of the American Statistical Association: Section on Survey Research Methods*, 397-401.

Bickart, Barbara A., Johnny Blair, Geeta Menon and Seymour Sudman (1990), "Cognitive Aspects of Proxy Reporting of Behavior," *Advances in Consumer Research*, Vol. XVII, 198-206.

Seymour Sudman, Geeta Menon, Johnny Blair and Bickart, Barbara A., (1990), “The Effect of Level of Participation on Proxy Reporting,” in *The Proceedings of the American Statistical Association: Section on Survey Research Methods*, 81-84.

Menon, Geeta (1989) “Cognitive Biases in Key Informant Reports,” *Marketing Positioning for the 1990's*, Robert L. King, ed., Charleston, SC: Southern Marketing Association, 452-455.

F. SELECTED WORKS IN PROGRESS

“Breaking Stereotypes of Men to Increase Equity for Women.”

“Categorization of Emotional Language and their Hedonic Consequences,” with Amitav Chakravarti.

“Chaos and Cocoon,” with Anne Laure Sellier.

“Cultural Appreciation or Appropriation?” with Tina L. Kiesler and Andrea Bonezzi.

“Feeling Invisible? The Role of Brands in Inclusion,” with Chen Pundak.

“Moral Wiggle Room in Consumption Contexts,” with Shoshana Segal.

H. SELECTED INVITED PRESENTATIONS AND WORKSHOPS

- SCP Presidential Session and Tribute (March 3, 2022)
- Kelley School of Business, Indiana University, Haring Legacy Distinguished Speaker for the 50th Haring Symposium (April 17, 2020)
- Carlson School of Management, University of Minnesota, Minneapolis, MN, annual “Female B-School Deans Get Together,” hosted by Dean Sri Zaheer (Sept 27-28, 2018)
- Kellogg School, Northwestern University, Chicago, IL, annual “Female B-School Deans Get Together,” hosted by Dean Sally Blount (Kellogg) and Dean Judy Olian (Anderson, UCLA; Sept 27-28, 2017)
- Indian School of Business, Hyderabad, conducted workshop for untenured faculty on “Publishing in Top Marketing Journals” (June 6-7, 2014)
- Madras Christian College, Chennai, India on their 175th year celebration, “Business: Past, Present and Future” (Jan 7, 2012)
- Koc University, Istanbul, Turkey (Dec 7, 2011)
- Kellogg School, Northwestern University, Chicago, IL (Apr 27, 2011)
- Tulane University, New Orleans, LO (Jan 28, 2011)
- University of Utah, Salt Lake City, UT (Oct 29, 2010)
- ACR Presidential Address, “Navigating the PhD Waters: The Role of Advisors,” Jacksonville, FL (Oct 8, 2010)
- London Business School, London, Marketing Research Seminar Series (Jun 28, 2010)
- Southern Ontario Behaviour Decision Research (SOBDR) Conference, Toronto, ON, Keynote Speaker (May 6, 2010)
- Columbia Business School, New York (Mar 2, 2010)
- Sasin Graduate Institute of Business Administration, Bangkok, Thailand (Dec 14, 2009)
- Hong Kong University of Science and Technology, Marketing Camp, (Dec 10-11, 2009)

- S.C. Johnson Graduate School of Management, Cornell University, Marketing Workshop (Apr 6, 2007)
- University of British Columbia, Vancouver, Canada, Distinguished Speaker Series (Feb 24, 2006)
- INSEAD, Singapore, Marketing Speaker Series (Aug 25, 2005)
- Warrington School of Business, University of Florida, Marketing Camp (Mar 10-11, 2005)
- *Converse Symposium*, University of Illinois, discussant for John Lynch, winner of the Converse Award (Apr 30-May 2, 2004)
- Graduate School of Business, University of Chicago, Marketing Speaker Series (Jan 19, 2004)
- Fuqua School of Business, Duke University, Marketing Speaker Series (Nov 11, 2003)
- Leonard N. Stern School of Business, NYU, Marketing Research Camp (May 30-31, 2003)
- Zicklin School of Business, Baruch College, Marketing Speaker Series (Apr 3, 2003)
- Boston University, School of Management, Marketing Speaker Series (Mar 21, 2003)
- School of Management, Yale University, Speaker Series (Nov 30, 2001)
- The Wharton School, University of Pennsylvania, Marketing Speaker Series (Apr 5, 2001)
- University of Southern California, Marketing Camp (Jan 20, 2001)
- *Choice Conference*, Asilomar, CA, panel member (June 1-5, 2001)
- *Seymour Sudman Symposium*, University of Illinois at Urbana-Champaign (May 4-6, 2001)
- Stanford University, Behavioral Lab Speaker Series (Dec 14, 2000)
- Haas School of Business, UC - Berkeley, Marketing Speaker Series (Nov 13, 2000)
- Indian Institute of Management, Bangalore, India (Jan 24, 2000)
- Asking Questions About Past Behaviors: Design and Evaluation (two-day PhD workshop), The Joint Program in Survey Methodology, Universities of Maryland and Michigan (1999)
- *Advertising, Consumer Psychology and Health Conference, Society of Consumer Psychology*, Columbus, OH (May 8-10, 1997)
- Answering Autobiographical Questions (two-day PhD-level workshops co-taught with Robert F. Belli at the General Accounting Office (1997) and the Joint Program in Survey Methodology, University of Maryland (1997)
- *The Science of Self-Report Conference*, National Institutes of Health, Washington D.C (1996)
- Columbia University, Doctoral Seminar Series (1995)
- Obtaining Autobiographical Data in Survey Research (one-week PhD workshop), Summer Institute for Social Research, University of Michigan, and the Joint Program in Survey Methodology, University of Maryland (1995)
- University of Michigan, Institute for Social Research and Department of Psychology Speaker Series (1994)

TEACHING

A. TEACHING INTERESTS

- Marketing Core
- Marketing Research, Survey Methods and Questionnaire Design
- Consumer Behavior and Information Processing
- Brand Strategy

B. COURSES TAUGHT

- *Doctoral* - Behavioral Applications in Marketing (Stern and Wharton)
- *MBA*
 - Brand Strategy (Stern)
 - Consumer Behavior (Indian School of Business, Hyderabad)
 - Marketing Core (Stern and Wharton)
 - Marketing Research (Stern)
- *Undergraduate*
 - Brand Strategy and Planning (Stern)
 - Marketing Core (Stern)
 - Marketing Research (Stern and University of Illinois)
- *Executive Education*
 - Brand Strategy (Stern)
 - Customer Insights for Decision Making (Stern)
 - Marketing Core (Stern-Lehman Alliance Program)
- *MS in Quantitative Management, online* - Customer Insights (Stern)

GRANTS

- Co-investigator , “The Neural Correlates of Effective Drug Prevention Messages,” NIH/National Institute of Drug Abuse, #1 R21 DA024423-01, 2009-2011, \$1,100,000, (with Eric Greenleaf, Uri Hasson, David Heeger, Tom Meyvis and Vicki Morwitz from New York University’s Stern School of Business , Department of Psychology and Center for Neural Science)
- Collaborator, “Targeting Adherence to Cholesterol-lowering Treatment to Improve Control Study [TACTICS],” American Diabetes Association, #7-08-CR-68, 2008-2011, \$599,000, (PI: Sundar Natarajan, VA New York Healthcare System and NYU Medical Center)

PROFESSIONAL SERVICE

A. SERVICE TO THE PROFESSIONAL COMMUNITY:

- Editorships:
 - Associate Editor
 - *Journal of Consumer Research* (2007-11)
 - *Journal of Marketing Research* (2009-11)
 - Ad hoc Guest Editor, *Journal of Marketing Research* (several times, 2007-11)
- Journal Board Memberships:
 - Editorial Review Boards:
 - *Journal of Consumer Psychology* (2002-10)
 - *Journal of Consumer Research* (2003-07; 2011-14)
 - *Journal of Marketing Research* (2003-09)
 - *Journal of Public Policy and Marketing* (1998-11)

- Policy Board, *Journal of Consumer Research*
(Representing the American Association for Public Opinion Researchers - AAPOR)
 - Member, second three-year term (2019-21)
 - Member, first three-year term (2004-06)
- Publications Committee, *Journal of Consumer Psychology* (2019-2023; Chair 2022-23)
- Advisory Board, *Journal of Consumer Psychology* (2010-11)
- Service to the Association for Consumer Research (ACR):
 - Board of Directors (as President-Elect, President and Past President), 2009-11
 - Chair, Officer Nominating Committee, 2011
 - President, 2010
 - Founded the ACR Early Career Award
 - Moved to having every 4th ACR conference in an international location given global membership
 - Member, Officer Nominating Committee, 2009
 - Treasurer and member, Board of Directors, 2006
 - Co-chair of annual conference (with Akshay Rao, University of Minnesota), 2004, Portland, OR
 - Program Committee, 1994, 1999, 2002, 2003, 2008
 - Special Session organizer: ACR 2002, ACR 2001, ACR 1999, European ACR 1997, ACR 1997, ACR 1995, Asia Pacific ACR 1994, ACR 1993, ACR 1992, ACR 1991
- Service to the Society for Consumer Psychology (SCP):
 - Chair, SCP Publications Committee (overseeing *JCP* and *CPR*, and heading the editor searches for both journals), 2022-23
 - Board of Directors (as President-Elect, President and Past President), 2020-22
 - President, 2022
- Marketing Academia Labor Market Annual Reports, 2009, 2010, 2011, 2012 and 2013 (Conducted survey, compiled data and wrote the report with Chris Janiszewski, University of Florida)
- Member, two-person committee that reviewed the Marketing Area, London Business School (May 2014)
- Committee Chair, External Review of the PhD program, Fuqua School of Business, Duke University (Nov 2008)

B. UNIVERSITY, SCHOOL, AND DEPARTMENT SERVICE

- For NYU:
 - NYU Deans Council, 2011-19
 - NYU Undergraduate Deans Committee, 2011-19
 - NYU Affordability Committee appointed by President Andrew Hamilton, 2016-19
 - NYU University Senate Judicial Board, 2014-19
 - University Academic Advisory Committee (UAAC), 2011-13, 2017-19
 - NYU University Curriculum Advisory Committee (UCAC), 2011-14

- For Stern:
 - Chair, Marketing Department, Sept 2023 onwards
 - Stern PhD Task Force, 2021-2023
 - Stern Promotion & Tenure Committee, 2020-2021
 - Dean, Undergraduate College, Stern School of Business, 2011-2019
(a few highlights are summarized in the following articles: *Poets&Quants* [Sept 11 2015](#), [Dec 15 2017](#), [Oct 11 2018](#); *SternBusiness Magazine* [Fall 2018](#))
 - Undergraduate Honors Program:
 - Thesis Chair:
 - Emily Brown, 2020-21
 - Harsh Vardhan Pachisia, 2017-18
 - Monica Cho, 2015-16
 - Kathleen D. Clark, 2005-06
 - Faculty, 2002-03, 2003-04, 2005-06
 - Stern Steering Committee, 2014-15
 - Chair, Stern PhD Taskforce, 2010-11
 - Stern Faculty Council, 2010-11
 - Chair, Marketing Department, Jan 2004 – Sept 2008
 - Stern School Strategic Planning Committee, 2006-07
 - Acting Chair, Marketing Department, Jan 1-Jun 30, 2004
 - MBA Curriculum Committee and Marketing Core Course Champion, 2003-04
 - Faculty Advisory Committee to Dean Cooley, 2002-04
 - Stern Research Resources Committee, 2001-04
 - Chair, Women’s Advisory Committee to Dean Daly, appointed by Dean Daly, 2001-02
 - Committee on the Status of Women, appointed by Dean Daly, 1999-2001
 - Stern MBA Student Satisfaction Survey (with Vicki Morwitz) for Deputy Dean Ghosh, 1998-99
 - Undergraduate Program Committee, Stern School of Business; two separate terms: 1993-96 and 1996-99
 - Committee appointed by Dean Choi to review Undergraduate Honors Program, 1999
 - Stern MBA publicity video, 1997, and NYU publicity bulletin photo shoot, 2001
 - Solicited and obtained a project from Morgan Stanley for the MBA Global Consulting group: Winter 1997
 - Undergraduate Core Pilot Course Committee, Stern School of Business, 1993-94
 - Speaker, NYU Sunday at the Square series, 1990-94
- For Stern-Marketing:
 - Advisory committee to department chair, 2020-23
 - Senior behavioral recruitment committee, 2022-23
 - Research mentor to several assistant professors, primarily pre-tenure, 2000-present
 - AMA faculty recruitment, 1992-present; Faculty recruitment chair, 1999
 - Teaching mentor to several assistant professors and PhD students, 2001-08
 - Master’s Thesis Chair for Jeff Green, Gallatin School, 2002-05
 - Coordinator, recruiting of senior behavioral faculty, 2003-04
 - Doctoral Program Committee, 1997-04
 - Human Subjects Approval Committee, 2001-04
 - Executive Committee, Marketing Department, 2001-04
 - Subject Pool Coordinator, 1992-93, 1998-99, 2001-02, 2002-03
 - Piloted undergraduate Introduction to Marketing under the new curriculum, Spring 1994

- For Wharton and University of Pennsylvania:
 - Senior faculty recruitment committee, Marketing Department, Spring 2010
 - Consultative Review Committee for Dean Renewal, Annenberg School for Communication, appointed by President Gutmann, 2009-10
 - Chair, entry-level faculty recruitment committee, Marketing department, 2009-10
 - Wharton Community Consultants, Faculty Advisor, Fall 2009
 - Compensation committee, Marketing department, Fall 2009
 - Research mentor to untenured faculty, Marketing department, 2008-10
 - Marketing Department PhD Committee, 2008-10
 - Panel participant, New Faculty Orientation, Sep 2009
 - Q-review committee for the Center for Human Resources, 2008-09

C. DOCTORAL STUDENT MENTORSHIP (Stern-Marketing, unless other specified)

- Dissertation chair (year of graduation; first placement):
 - Chiara Longoni (2016; Questrom School of Business, Boston University)
 - Eesha Sharma (2013; co-chair, Adam Alter; Tuck School of Business, Dartmouth)
 - Amit Bhattacharjee (2012; co-chair, Americus Reed, Wharton-Marketing; visitor at Tuck School of Business, Dartmouth)
 - Ellie Kyung (2010; Tuck School of Business, Dartmouth)
 - Manoj Thomas (2006; co-chair, Vicki Morwitz; Johnson Graduate School of Management, Cornell University)
 - Nidhi Agrawal (2006; co-chair, Durairaj Maheswaran; Kellogg School of Management, Northwestern University)
 - Suresh Ramanathan (2002; Booth School of Business, University of Chicago)
 - Eric A. Yorkston (2000; Marshall School of Business, University of Southern California)
 - Current PhD student involvement
 - Shoshana Segal (PhD expected 2024; dissertation co-chair with Jared Watson)
 - Sai-hyun (Genie) Kim (2nd year, on leave Spring 2023; research advisor)
 - Nina Bianca Sayson (1st year; research advisor)
 - Dissertation committee member:
 - Nofar Duani (2023)
 - Shelle Santana (2014)
 - Steve Chan (2012)
 - Edith Scope Shalev (2010)
 - Cenk Bülbül (2007)
 - Gráinne Fitzsimons, NYU Psychology (2004)
 - Nikki Lee (2004)
 - Sucharita Chandran (2003)
 - Lance-Michael Erickson (2003)
 - Daniel Forbes, Stern Management (2000)
 - Rajagopal Raghunathan (2000)
 - Yogesh Sharma, Indian Institute of Management, Bangalore, India (2000)
 - Priya Raghubir (1995)
-

PROFESSIONAL AFFILIATIONS

- American Marketing Association (AMA)
- Association for Consumer Research (ACR)
- Society for Consumer Psychology (SCP)